



Flare is a dedicated, web-based SMS messaging solution that's a business continuity essential.



Overview

Flare offers the speed, security and reliability you need in a business-critical situation. It gets you in touch with key individuals and large groups of people, by landline, mobile phone, pager and email – fast. And it allows you to monitor the safety and location of all your staff in real-time.

Features and benefits

Flare is cost efficient and simple to use, with a desktop contact manager, pre-defined message templates and message scheduling options. One simple click instantly communicates vital information to everyone that needs to know.

- > With 2-way SMS technology as standard, it's easy for recipients to acknowledge receipt of an emergency broadcast.
- > Individual and group messaging facilities.
- > Prescheduled message broadcast options and pre-defined message templates save time.
- > Secure encrypted web access.
- > Delivery reports and detailed message history providing an audit trail of messages sent and received from your account.

'Escalate' and 'Are you safe?' are other products in the Flare suite, and they bring additional benefits. 'Escalate' helps improve response times by making sure that if an alert or call out request is not acknowledged, it's automatically passed on to designated members of staff until it's delivered or answered. You define the escalation rules, managing and monitoring the process live, online from wherever you are.

'Are you safe?' is a real-time, secure, web-based staff check-in service, designed to let you know the status and location of your personnel in the event of an emergency. With multi-channel alert and response capability, including voice, 2-way text and a WAP interface, just one message allows each team member to register their situation using a dedicated call-in number. You can monitor their status on a live incident dashboard with the chance to send them additional information, when they need it.

Applications

Efficient, secure, reliable and versatile, the Flare suite of products helps you deal with potential major incidents by maintaining crucial organisation-wide communications.

You can inform, mobilise, manage, direct and deploy the staff you need to involve. Check they're safe, up date them with important developments, initiate action from key personnel and make sure no one ever misses a critical message. Wherever they are, wherever you are.

Mobile technology for your world

Flare. Interactive messaging your organisation can depend on in the most demanding circumstances. Contact us now and discover what our mobile technology can do for your world.

areyou safe?

escalate



Optional Services

2-way Virtual Number

Gives your connect account 2-way functionality allowing more meaningful dialogue to take place in real time.

Alphatag

Have your organisations name displayed as the sender of an SMS message so that recipients can quickly recognise who the message is from (a limit of 11 characters applies).

AreYouSafe? Voice Capacity

Enable simultaneous status reports to be received via the interactive voice recognition system.

AreYouSafe? VoiceMail

Provide users the option of leaving voicemail when they update their status.

Global Address Book

Master account owners can universally administer the contacts in user accounts.

SmartGroups

Send a message to one number and see it distributed to an unlimited number of recipients using SMS, pager, email, landline or fax – all simultaneously.

SmartGroup SMS Opt-in/Opt-out

Users can quickly and easily choose when to receive SMS alerts by signing in or out with their handset. Particularly useful for shift workers or those without direct access to a PC.

SmartNumber Divert

Have messages sent to your connect account redirected to a device as defined in your divert profile.

Excel Plug-in

Enables large volumes of SMS to be sent quickly and easily from within an Excel spreadsheet.

Further Information

To see how PageOne can help your organisation, why not book a free no-obligation consultation from one of our Messaging Specialists via the numbers or email below?

Contact PageOne 0844 811 0070 buyingsolutions@pageone.co.uk www.pageone.co.uk/buyingsolutions

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Ordering

To find the appropriate framework for you and download pricelists and order forms, please see the Mobile Solutions (II) Framework Agreement within the Buying Solutions website. Please email order forms to orders@pageone.co.uk or fax to **0845 051 8700**